

**Virtual Desktops** 

## Window Desktop in Any Device

https://vdi.washburn.edu

Today's students have a unique and changing educational needs which often require access to cutting-edge teaching methods, applications and tools. Washburn University desktop virtualization provides a way to get these tools into the hands of students and faculty on a wide range of devices, anytime, anywhere.





#### Windows on an iPad

Windows on an Android

## **Empowering Students with Technology**



Information Technology Services James Tagliareni Chief Information Officer jim.tagliareni@washburn.edu

VMware Horizon – Apple iOS

# Quick Start Guide - CLIENT



### **Quick Start Guide**

#### **System Overview**

Today's students have unique and changing educational needs which often require access to cuttingedge teaching methods, applications and tools. Washburn University desktop virtualization provides a way to get these tools into the hands of students and faculty on a wide range of devices, anytime, anywhere.

#### **Getting Started**

If your Apple iOS device does not have a keyboard and touchpad, you will need to use the VMware Horizon Client to access VDI. In these instructions an iPad will be used for an example.

#### You must be enrolled in <u>DUO</u> to gain access to the virtual desktop.

On your device, open Safari web browser:

Once the web browser is open enter https://vdi.washburn.edu



A webpage (above) will appear:

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Click the Install VMware Horizon Client link and you will be redirected to the VMware webpage where clients can be downloaded.

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Click Go to Downloads under VMware Horizon Client for iOS.



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vmware<sup>.</sup>

Verify that you selected the right client and then click Download

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You will be taken to the Apple Store on your iOS device. Click the **download icon** and enter your Apple credentials if requested.



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Enter your email address and password then click login.



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A DUO two factor authentication menu will appear (1. Duo Push, 2. Phone Call 3. SMS Passcode) Select the option that you have setup to receive Duo authentication then Press **Login**. Approve Duo.

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Your VDI pool screen will appear, this may look different based on your credentials. Click the **Students** or **Faculty and Staff**. You will be asked to allow Bluetooth, select **Allow**.



Once your Windows 10 desktop loads, you will see a warning, read the warning and press **OK.** Your Windows 10 VDI is now ready to use.



#### **Logging Off**

When you're ready to log off, double tap the Log Off icon on the desktop.



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#### **Special Notes**

It is very important to log off after every session. Save all of your work to your home directory (N), shared drive (S), or OneDrive before logging off. **All data on the virtual desktop will be erased when the session ends.** 

#### **Support**

Give our Helpdesk a call to speak directly with a technician to get help immediately - (785) 670-3000

Email the Helpdesk - <a href="mailto:support@washburn.edu">support@washburn.edu</a>

Support is provided during normal business hours

